



AUTHENTIC SUSTAIN-ABILITY

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DEUTSCHE TELEKOM SERVICES EUROPE SLOVAKIA

In a world where environmental concerns are at the forefront of public consciousness, businesses are increasingly eager to present themselves as champions of sustainability. The desire to demonstrate environmental responsibility is genuine, but the specter of greenwashing - the practice of making superficial claims about sustainability - looms large.

However, not all claims of eco-friendliness are what theu seem. Welcome to the eye-opening journey into the complex realm of greenwashing, where appearances can be deceiving, and genuine environmental stewardship is often overshadowed by clever marketing tactics.

DEFINING GREENWASHING

The term refers to deceptive marketing practices employed by some companies to create the illusion of environmental responsibility while hiding their true impact on the planet.

GREENWASHING EXAMPLE

Greenwashing involves a company exaggerating or falselu claimina its environmental efforts to appear more ecofriendly than it truly is.

For instance, a clothing brand might label its products as "100% organic," implying sustainability, while in reality, only a small fraction of the fabric used is organic, giving consumers a deceptive sense of environmental responsibility.

AUTHENTIC SUSTAINABILITY EFFORTS

Conversely, genuine sustainability efforts involve a company taking concrete steps to reduce its environmental impact, such as implementing energyefficient manufacturing processes responsiblu sourcing materials, and actively disclosing accurate information about their practices. An authentic example would be a technology company that invests in renewable energy sources to power its data centers and openly

reports its progress toward achieving carbon-neutral operations.

OUR SHARED RESPONSIBILITY

As responsible corporate citizens and members of the American Chamber of Commerce in Slovakia, we have understood that sustainability is not just a buzzword; it's an ethical obligation. The commitment should extend beyond words, driving us to adopt authentic sustainabilitu practices that align with our values and benefit society and the environment.

The dedication to authentic sustainability is evident through:

Transparency: Companies must believe in complete transparency regarding their sustainability

efforts. This means openly sharing goals, progress, and challenges with the stakeholders. and the broad public. · Certifications and

standards: It is advised to actively seek and adhere to recognized sustainability certifications and standards relevant to your industry, ensuring your practices meet the highest environmental and ethical criteria.

- Communitu engagement: We all should engage with local communities to understand their unique environmental concerns and collaborate on solutions that benefit both our business and the environment. Eco-conscious
- partnerships: The right approach is to choose partners and suppliers who share

your commitment to sustainability, ensuring your entire supply chain aligns with your values.

In a world where greenwashing threatens genuine sustainability efforts, DTSE Slovakia as a company within this Chamber, remains steadfast in our commitment to true sustainability. Through transparency, adherence to standards, innovation, and community engagement, we pave the way for a future where businesses genuinely prioritize the environment.

We invite fellow companies, consumers, and stakeholders to join us in this journey. Together, we can create a marketplace where authenticity prevails, greenwashing is exposed, and our shared planet thrives.

How to spot greenwashing?



FLUFFY LANGUAGE



MISLEADING LABELS

Labels that appear environmentally friend-ly but arenot backed by substantiated claims (natural, non-toxic or green).

BEST IN CLASS

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environmentally conscious than others, even when those others may exhibit subpar environmental practices.



IRRELEVANT CLAIMS

Emphasizing one tiny green attribute when everything else is not green.

SUGGESTIVE PICTURES

Green images that indicate a (unjustified) green impact (e.g. flowers blooming from

NO PROOF



any supporting evidence, potentially misleading consumers with unverified sustainability claims.

JARGON



OUT-RIGHT LYING

data in order to appear environmentally



GREEN PRODUCT VS. DIRTY COMPANY

Such as efficient light bulbs made in a factory that pollutes rivers.